

Barton, Shona

From: Mclean, Stuart
Sent: 04 November 2019 15:02
To: Barton, Shona
Subject: FW: Bute Community Council

From: John Reid [mailto:john.reid@reids.me.uk]
Sent: 16 October 2019 15:29
To: Mclean, Stuart <Stuart.Mclean@argyll-bute.gov.uk>
Subject: Re: Bute Community Council

Dear Mr McLean,

Many thanks for your email. I enjoyed talking with you. I confirm that your notes accurately represent the substance of my complaints.

Thank you for the time and consideration put into this matter.

John

-- John Reid

On 16 Oct 2019, at 12:28, Mclean, Stuart <Stuart.Mclean@argyll-bute.gov.uk> wrote:

Good afternoon Mr Reid,

It was very nice to speak to you yesterday afternoon, I hope you found it helpful.

I thought it wise, to ensure there is no room for confusion or misrepresentation, to confirm each of the individual complaints you have raised against Bute Community Council:

- 1. BCC has no training nor skills to handle complaints.**
- 2. BCC does not act in the community interest.**
- 3. BCC did not inform the complainant of how the complaint was to be dealt with, or the date of the meeting.**
- 4. The Complainant was subjected to embarrassment and harassment from the floor during the meeting of 20 August 2019.**
- 5. BCC have not contacted the complainant since the meeting concluded on 20 August 2019 to confirm the decision of the Community Council.**

I believe this to be an accurate reflection of the complaint you have raised against Bute Community Council. However if I have missed something or you feel this is not accurate please feel free to tell me so.

I very much look forward to hearing from you.

Kindest regards

Stuart

Stuart McLean
Area Committee Manager
Argyll and Bute Council
Helensburgh and Lomond Civic Centre
Helensburgh

Office (01436) 658717
Mobile 07770 704920

<image001.png>
<http://www.argyll-bute.gov.uk>

<image002.jpg>

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OFFICIAL-SENSITIVE COMMERCIAL

Barton, Shona

From: Mclean, Stuart
Sent: 04 November 2019 15:25
To: Barton, Shona
Subject: FW: BCC Complaint

As discussed.

From: Mclean, Stuart
Sent: 09 October 2019 12:57
To: 'jandnmccallum@aol.com' <jandnmccallum@aol.com>
Subject: BCC Complaint

Good afternoon John,

Many thanks for handing me the written response to the complaint earlier this morning.

I have typed this verbatim for you and attached at the end of this e-mail. Can you please refer to the terms of the complaint and confirm the details below are the Community Councils response.

If you have any questions or concerns please don't hesitate in contacting me.

Kind regards

Stuart

**Complaint by Mr J Reid of Bute Community Land Co
Against Marlene Hill Convenor of Bute Community Council**

Our Convenor, Marlene Hill, is a paid up member of Bute Community Land Co and entitled to ask questions and give her opinion.

She went to their AGM in February. About 12 attended. She asked about minutes and money details. Mr Reid said he did not have any and did not need to.

Marlene says the meeting was a hoot, everyone shouting at once.

Mr Reid agreed it wasn't the best.

The Forest was not on the Bute Community Council agenda. Marlene is alleged to have said it would go the same way as the other buy outs, bust.

This is Mr Reid's Complaint!

**Marlene was suspend as Convenor
John McCallum took the Chair
I took guidance from Argyll and Bute Council**

I phoned Mr Reid 16 August to ask him about the Forest and its assets, he told me it had 500 acres and £23,100 in the bank. He then asked to speak at the Tuesday meeting (good idea to get the air cleared).

I told him okay after the Police report which is on first. I would give him 5 minutes.

On Sunday 18 August the Sunday Herald had 5 pages on buy outs did they work asking about Bute C/Land Co why it lies derelict.

I phoned Mr Reid for his response, but he had not yet got the paper.

On Monday 19th August I phoned him to see if after reading the paper he still wanted to speak.

He said he still did. I said I would put him on after the Police Report.

He also said he was having to move house to Gourock due to the hassle he was getting over the Forest. On Tuesday night very busy meeting. I introduced myself to him. He stated he wanted to go on last I said to him no. I said you were to go on after the Police Report. He said he would not speak then. Fair enough I said.

But by the time I came back round the tale he had changed his mind.
I said after the Police Man.

Mr Reid gave a speech but not many understood him. No real questions, someone did make a remark to him. I then carried on as per my instruction and asked Bute Community Members if they had confidence in

Marlene as the Convenor all said yes.

Marlene returned to her seat and we continued with the meeting.

I went to speak to Mr Reid at the end of the meeting but he was gone.

As he was at the meeting I saw no need to contact him any further, nor did he contact me.

We are all new at the Council. We do admit we have had trouble with the website set up and with getting a secretary.

I do refer to the complaints procedure model.

Stuart McLean
Area Committee Manager
Argyll and Bute Council
Helensburgh and Lomond Civic Centre
Helensburgh

Office (01436) 658717
Mobile 07770 704920



<http://www.argyll-bute.gov.uk>



CSE



11/11/11
11/11/11

Complaint By Mr J. Reid of
Bute Community Land Co.

①

AGAINST MARLENE Hill CONVENOR OF
BUTE COMMUNITY COUNCIL

OUR CONVENOR MARLENE Hill IS A PAID UP
MEMBER OF BUTE C/LAND. CO. AND ENTITLED TO ASK
QUESTIONS AND GIVE HER OPINION.

SHE WENT TO THEIR AGM ON FEBRUARY. ABOUT 12 ATTENDED
SHE ASKED ABOUT MINUTES AND MONEY DETAILS MR REID
SAID HE DID NOT HAVE ANY, AND DID NOT NEED TO

MARLENE SAY THE MEETING WAS A HOOT! EVERYONE
SPOUTING AT ONCE.

MR REID AGREED IT WASN'T THE BEST.

THE FOREST WAS NOT ON THE BUTE C/LC AGENDA.

MARLENE IS ALLEGED TO HAVE SAID IT WOULD GO
THE SAME WAY AS OTHER BUY-OUTS. BUST.

THIS IS MR REID'S COMPLAINT!



Mr & Mrs J. M. McCallum
2 East Princes Street
Rothesay
Bute PA20 9DL
01700 504197
07751513598

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MARLENE WAS SUSPENDED AS CONVENOR

I JOHN McCALLUM TOOK THE CHAIR

I TOOK GUIDANCE FROM
ARGYLL + BUTE COUNCIL.

I PHONED MR REID ON FRIDAY 16th AUGUST TO ASK HIM ABOUT THE FOREST AND ITS ASSETS. HE TOLD ME IT HAD 500 ACRES AND £23100 IN THE BANK. HE THEN ASKED TO SPEAK AT THE TUESDAY MEETING (GOOD IDEA GET THE AIR CLEARED)

I TOLD HIM OKAY AFTER THE POLICE REPORT WHICH IS ON FIRST I WOULD GIVE HIM 5 MINUTES.

ON SUNDAY 18 AUGUST THE SUNDAY HERALD HAD 5 PAGES ON BUY OUTS DID THEY WORK ASKING ABOUT BUTE CILAND CO WHY IT LIES DERALICT.

I PHONED MR REID FOR HIS RESPONSE, BUT HE HAD NOT YET GOT THE PAPER

ON MONDAY 19th AUGUST I PHONED HIM TO SEE IF AFTER READING THE PAPER HE STILL WANTED TO SPEAK HE SAID HE STILL DID, I SAID I WOULD PUT HIM ON AFTER THE POLICE REPORT.

HE ALSO SAID HE WAS HAVING TO MOVE HOUSE TO GOODROCK DUE TO THE HASSLE HE WAS GETTING OVER THE FOREST.

ON TUESDAY NIGHT VERY BUSY MEETING. I INTRODUCED MYSELF TO HIM. HE STATED HE WANTED TO GO ON LAST. I SAID HIM NO I SAID YOU WERE TO GO ON AFTER THE POLICE REPORT. HE SAID HE WOULD NOT SPEAK THEN. FAIR ENOUGH I SAID. BUT BY THE TIME I CAME BACK ROUND THE TABLE HE HAD CHANGED HIS MIND

I SAID AFTER THE POLICE MAN

MR REID GAVE A SPEECH BUT NOT MANY UNDERSTOOD HIM. NO REAL QUESTIONS SOMEONE DID MAKE A REMARK TO HIM.

I THEN CARRIED ON AS PER MY INSTRUCTION AND ASKED BUTE COMMUNITY MEMBERS IF THEY HAD CONFIDENCE IN MARLENE AS THEIR CONVENOR. ALL SAID YES.

MARLENE RETURNED TO HER SEAT AND WE CONTINUED WITH OUR MEETING

I WENT TO SPEAK TO MR REID AT THE END OF THE MEETING BUT HE WAS GONE

AS HE WAS AT THE MEETING I SAW NO NEED TO CONTACT HIM ANY FURTHER, NONE DID HE CONTACT ME.

WE ARE ALL NEW AT THE COUNCIL. WE DO ADMIT WE HAVE HAD TROUBLE WITH THE WEB-SITE SET UP AND WITH GETTING A SECRETARY

I DO REFER TO THE COMPLAINTS PROCEDURE MODEL

